

Update regarding our visits

November 26th 2020

Current situation in Paris

We remain in semi-lockdown, with phased openings through January 20th 2021. Shops will reopen on Saturday 28th November. Some museums and monuments may reopen from December 15th, please check their websites for specific details. Restaurants and bars will remain closed through January 20th.

In order to get up to date information regarding travel to, from and within France, and all the safety measures that currently in place, we recommend that you consult this website that has been put together by the European Union.

Our tours in museums, monuments and neighborhoods are closed

Our tours in museums, monuments and neighborhoods are closed until December 21st and bookings up to this date are cancelled. Any bookings you have made will be fully refunded automatically, you do not need to contact us to request refunds.

Cancellation and refund policy

Our standard cancellation and refund policy currently applies to all our tours. You can cancel your tour up to 24 hours before the tour departure time, for any reason, and receive a full refund.

From December 21st we will reopen some tours, depending on the reopening of the museums and monuments at that time. Our website will be updated daily with availability, please check there! We very much hope to be able to offer you [our special Christmas tours](#)

How to contact us

We are here to help should you have any questions or concerns. Don't hesitate to contact us should you require any information, or if you would like to enquire about other sites in Paris.

Email: contact@memories-france.travel

From the US / Canada (toll-free): 800-208-6339

International: +33-801-230-206

From France (toll-free): 0-801-230 206

We will be delighted to welcome you to Paris, and to share our love of our beautiful city with you.

Best regards,
The Memories France team

